



# العلاقات العامة الدولية والمراسم والبروتوكول وتنظيم الفعاليات



**AGILE LEADERS**  
Training Center

24 - 28 May 2027  
ميلان

## العلاقات العامة الدولية والبروتوكول وتنظيم الفعاليات

المرجع: 103600370\_72295 التاريخ: 24 - 28 May 2027 الموقع: ميلان الرسوم: Euro 6500

### Course Overview:

This advanced training course is designed for professionals looking to enhance their skills in international communication, diplomatic event planning, and protocol management. Unlike other programs, it focuses on the complexities of global ceremonial practices and media management.

Participants will learn from resources such as \*The Practice of Public Relations\* by Seitel, Protocol International, and guidelines for sustainable event management. The course covers cross-cultural public diplomacy, media relations, crisis communication, ceremonial codes, and sustainable practices.

Key skills include diplomatic note writing Note Verbale, professional protocol training, and communication strategies for state ceremonies. Through case studies and simulations, participants will be equipped for global engagement in diplomatic, governmental, and multinational environments.

### CPD Course Listing

This International Public Relations, Diplomatic Protocol, and Event Management course is listed on the CPD portal, reflecting its focus on structured and internationally relevant professional development. Participants, employers, and sponsoring organizations can review the course information and related CPD details through the official portal.

[View This Course on the CPD Portal](#)

### Target Audience:

- Public relations officers
- Protocol and liaison officers
- Event and communication managers
- Embassy and consulate staff
- International relations professionals
- Corporate affairs directors
- Hospitality & event consultants

## Targeted Organizational Departments:

- Public Relations and Communications
- Diplomatic Affairs & Foreign Missions
- Government Protocol Offices
- International Relations Departments
- Corporate Social Responsibility CSR
- Event Management Units
- Safety and Security Planning Units

## Targeted Industries:

- Government and Foreign Affairs
- International NGOs
- Hospitality and Event Management
- Diplomatic Services
- Corporate Communications
- Education and Training Institutes
- Media and Broadcasting

## Course Offerings:

By the end of this course, participants will be able to:

- Develop and implement international public relations strategies with cross-border implications.
- Apply advanced diplomatic protocol rules in complex formal and informal international events.
- Coordinate multinational state ceremonies and global events while managing precedence and national symbolism.
- Use proper titles of address and draft professional-level communications such as Note Verbale.
- Incorporate environmentally sustainable and culturally inclusive practices in planning international events.
- Handle high-stakes crisis communication and global media strategies.
- Manage high-ranking VIP logistics and security-sensitive guest arrangements.
- Design strategic communication frameworks for diverse multicultural audiences.
- Conduct advanced stakeholder mapping and diplomatic engagement planning.

## Training Methodology:

This course uses a blended learning approach that combines theoretical exploration with simulations. Participants will analyze international case studies, role-play diplomatic negotiations, and engage in cross-cultural event planning exercises. Interactive workshops will cover crisis communications and protocol decision-making. Practical labs will focus on diplomatic writing, precedence tables, and protocol responses. Scenario-based exercises will enhance judgment and cultural understanding, while daily reflections will reinforce learning at the executive and leadership levels.

## Course Toolbox:

- Advanced international PR and protocol course manual •
- Sample high-level Note Verbale templates •
- Case study library of international PR, media crisis, and protocol failures •
- Precedence matrix templates and country-specific flag protocols •
- High-level VIP logistics and diplomatic hosting checklist •
- Sustainable international event management guidelines •
- International etiquette and intercultural address reference guide •

## Course Agenda:

### Day 1: Strategic Foundations of International Public Relations

- Evolution and Global Scope of Public Relations Topic 1: •
- Strategic PR Planning and Media Relations Topic 2: •
- International Crisis Communication Tactics Topic 3: •
- Ethics and Law in International Public Relations Topic 4: •
- Cross-Cultural Communication and Stakeholder Sensitivity Topic 5: •
- Digital Media and Social Influence in Global PR Topic 6: •
- How global PR shapes diplomacy and reputation management Reflection & Review: •

### Day 2: Diplomatic Protocol, Etiquette, and International Norms

- Global Protocol Principles and Precedence Systems Topic 1: •
- Titles of Address, Introductions, and Seating Arrangements Topic 2: •
- Ceremonial Etiquette: Official Visits, State Dinners, and Flag Protocol Topic 3: •
- Writing Diplomatic Communications Note Verbale, Invitations, Toasts Topic 4: •
- Cultural Variations and Protocol in International Environments Topic 5: •
- Case Studies of Protocol Breaches and Diplomatic Recovery Topic 6: •
- Mastering formality across diplomatic and corporate settings Reflection & Review: •

### Day 3: Event Ceremonies and Symbolism in Public Functions

- Planning State and Institutional Ceremonies Topic 1: •
- The Symbolism of Rituals: Flags, Anthems, and Dress Code Topic 2: •
- Hosting Dignitaries and Managing VIP Guest Flow Topic 3: •
- Scheduling, Punctuality, and Processions in Event Ceremonies Topic 4: •
- Roles and Responsibilities of Masters of Ceremony and Protocol Officers Topic 5: •
- Integrating National Identity in Ceremonial Design Topic 6: •
- Planning and delivering culturally respectful events Reflection & Review: •

## Day 4: Crowd Management and Safety at High-Profile Events

- Risk Identification and Assessment for Public Events Topic 1: •
- Planning for Crowd Dynamics and Emergency Scenarios Topic 2: •
- Safety Responsibilities for Organizers, Contractors, and Volunteers Topic 3: •
- Communication Systems and Real-Time Monitoring Topic 4: •
- Evacuation Procedures and Emergency Services Coordination Topic 5: •
- Legal Responsibilities and Compliance in Crowd Safety Topic 6: •
- Ensuring safe, compliant, and coordinated large-scale events Reflection & Review: •

## Day 5: Sustainable and Ethical Event Management for the Future

- Sustainable Development Goals and Circular Economy in Events Topic 1: •
- Greening Event Logistics: Venue, Energy, and Waste Topic 2: •
- Social Responsibility: Diversity, Inclusion, and Local Impact Topic 3: •
- Sustainable Catering, Souvenirs, and Material Choices Topic 4: •
- Communicating Sustainability to Stakeholders and Attendees Topic 5: •
- Creating a Long-Term Sustainable Event Strategy Topic 6: •
- Designing events that align with global sustainability values Reflection & Review: •

## FAQ:

What specific qualifications or prerequisites are needed for participants before enrolling in the course?

No specific prerequisites are required, but a background in public relations, event management, international relations, or protocol handling is recommended to benefit from the course fully.

How long is each day's session, and is there a total number of hours required for the entire course?

Each day's session is generally structured to last around 4-5 hours, with breaks and interactive activities included. The total course duration spans five days, approximately 20-25 hours of instruction.

What is the difference between diplomatic protocol and ceremonial etiquette in international settings?

While both represent structured forms of conduct, diplomatic protocol pertains to the rules and procedures that guide international relations and communications, such as precedence, flag placement, and Note Verbale. In contrast, ceremonial etiquette emphasizes the symbolic and ritualistic aspects of events, including greetings, gift exchanges, and state dinners, which are deeply shaped by cultural norms.

## How This Course is Different from Other International PR Courses:

The course offers a globally integrated curriculum for executive-level professionals. Beyond basic protocol and PR, it focuses on cross-cultural intelligence, sustainability, and leadership in high-stakes situations. This program prepares participants to manage diplomatic breaches, coordinate international media under pressure, and design sit serves a, key resources protocols for diverse, security-conscious audiences. Drawing on strategic materials from a platform for leaders shaping the global image and ceremony.

## فئات الدورات التدريبية

|                                                    |                                                     |
|----------------------------------------------------|-----------------------------------------------------|
| الدورات التدريبية في مجال البيئة والاستدامة        | دورات إدارة الجودة وتطوير العمليات                  |
| دورات إدارة و تحليل البيانات ودورات علم البيانات   | دورات إدارة و تطوير الموارد البشرية                 |
| دورات الذهن السيرياني ودورات تقنية المعلومات       | دورات الاتصال الجماهيري و السياسات والعلاقات العامة |
| دورات التدريب القانوني والهشتريات والتعاقدات       | دورات التسويق وإدارة علاقات العملاء وإدارة المبيعات |
| دورات الحوكمة وإدارة المخاطر والامتثال             | دورات السكرتارية و إدارة المكاتب                    |
| دورات الصحة والسلامة والذهن المهني                 | دورات الصيانة ودورات المجالات الهندسية المتنوعة     |
| دورات المحاسبة و التهويل و دورات الإدارة المالية   | دورات المهارات الشخصية وتطوير الذات                 |
| دورات في مجالات القيادة والإدارة                   | دورات معتمدة من قبل هيئات دولية                     |
| دورات مكتب إدارة المشاريع وإدارة المشاريع الرشيقية |                                                     |



## مدن التدريب

|                                   |                                      |                                         |
|-----------------------------------|--------------------------------------|-----------------------------------------|
| أهستردام<br>هولندا                | أكرا<br>غانا                         | أثينا<br>اليونان                        |
| الدار البيضاء<br>المغرب           | الجبيل<br>المملكة العربية السعودية   | استنبول<br>تركيا                        |
| القاهرة<br>مصر                    | الرياض<br>المملكة العربية السعودية   | الدوحة<br>قطر                           |
| باريس<br>فرنسا                    | الهناوة<br>مملكة البحرين             | الكويت<br>الكويت                        |
| براغ<br>جمهورية التشيك            | بانكوك<br>تايلند                     | باكو<br>أذربيجان                        |
| بورتو<br>البرتغال                 | برلين<br>ألمانيا                     | برشلونة<br>إسبانيا                      |
| تورنتو<br>كندا                    | تيليسي<br>جورجيا                     | بوكيت<br>تايلاند                        |
| جوهانسبرغ<br>جنوب افريقيا         | جنيف<br>سويسرا                       | جاكرتا<br>جمهورية اندونيسيا             |
| زنجار<br>تنزانيا                  | روما<br>إيطاليا                      | حلي<br>الإمارات العربية المتحدة         |
| سيول<br>كوريا الجنوبية            | سنغافورة<br>سنغافورة                 | سان دييغو<br>الولايات المتحدة الأمريكية |
| طرابزون<br>تركيا                  | شيكاغو<br>الولايات المتحدة الأمريكية | شرم الشيخ<br>مصر                        |
| عمان<br>المملكة الأردنية الهاشمية | طوكيو<br>اليابان                     | طشقند<br>أوزبكستان                      |
| فيينا<br>النمسا                   | فرانكفورت<br>ألمانيا                 | عن بعد<br>منصة زووم                     |

## مدن التدريب

|                    |                          |                                       |
|--------------------|--------------------------|---------------------------------------|
| لانكاوي<br>ماليزيا | كيب تاون<br>جنوب افريقيا | كوالالمبور<br>ماليزيا                 |
| هاربيا<br>اسبانيا  | لندن<br>المملكة المتحدة  | لشبونة<br>البرتغال                    |
| هونتر<br>سويسرا    | مسقط<br>سلطنة عمان       | مدريد<br>اسبانيا                      |
| نيروبي<br>كينيا    | هيونج<br>المانيا         | ميلان<br>ايطاليا                      |
|                    |                          | نيويورك<br>الولايات المتحدة الأمريكية |